

# CAMBRIDGE FAMILY DENTAL

COSMETIC & FAMILY DENTISTRY  
JUAN MANUEL MOLINA, D.D.S.  
GENERAL DENTIST

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May 5, 2020

Dear Patient,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

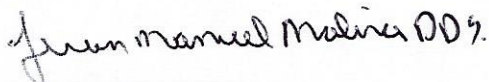
You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- We have hand sanitizer that we will ask you to use when you enter the office.
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 210-337-7114 or visit our website at [juanmolinadds.com](http://juanmolinadds.com).

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,



Juan Manuel Molina, DDS

## Screening for COVID-19

### DO YOU HAVE ANY OF THE FOLLOWING SYMPTOMS?

1. Fever (over 100.4 degrees), chills, repeated shaking with chills, muscle pain, headache, shortness of breath, cough or sore throat
2. Lost your sense of smell or taste
3. GI symptoms: Diarrhea or Nausea
4. Even if you don't currently have any of the above symptoms, have you experienced any of these symptoms in the past 14 days?
5. **Have you traveled** to areas with high COVID-19 cases in the past 14 days?

**IF YOU ANSWERED YES TO ANY OF THE ABOVE, CALL YOUR PHYSICIAN TO CHECK IF YOU HAVE COVID-19 OR CALL 311 FOR INFORMATION ON TESTING FOR COVID-19. ONCE YOU GET CLEARANCE, THEN SCHEDULE A DENTAL APPOINTMENT.**

**For the safety of the community and the dental staff, please follow the following instructions when entering the dental office:**

1. You must **wear a face covering** when entering the office and after treatment.
2. Please maintain social distance: **6 feet apart** from another person
3. We only have 4 chairs in the waiting area. If the chairs are occupied, please check in and tell us your cell phone and wait in the car. Our staff will either call you by phone or they will go to your car to notify you when to come in.
4. **Any extra family members must wait in the car**
5. Only patients to be treated will be allowed in treatment rooms. If needed, small children may have 1 parent in room.

Thanks for your cooperation,

Juan Manuel Molina, DDS